

Bonita Vista High School

Information Technology Support

Ezequiel “Zeke” Elias the Information Technology Support Technician for Bonita Vista High School. Zeke will be responsible for more than just one site, so his time will be divided to provide support to both sites. His regular schedule at Bonita Vista High will be Monday’s, Wednesday’s and Friday’s and can be reached in the library during these days or via e-mail at: ezequiel.elias@suhsd.k12.ca.us.

Overview of Responsibilities:

- Responsible for supporting computers in classrooms and administrative offices.
- Repair equipment (computers/printers) on site whenever possible. However, some hardware repairs may require the equipment to be sent to the IT Dept. The turn around for fixing equipment at the IT Dept. is between one to two weeks.
- Resolve basic networking issues. This does not include installing functions at sites.
- Assist in recommendations for improvements in technology at the school site in accordance with the district standards whether they be hardware or software purchases.